F.A.Q AND DOWNLOADS

FREQUENTLY ASKED QUESTIONS AND DOWNLOADS

Below you will find the answers to most of the questions asked after an installation. You will also find many downloadable links for software and for manuals. The manuals will load into another browser window, which will allow you to both read the manual and to also download it. The software links are direct downloads, so only click on it if you really need it!

The manuals were created during the installation process, and we understand that there are many ways to operate equipment to acheive the same goal. Likewise, the manuals were created as a guide line, rather than a must follow principal. Your own use and experience will deviate from the instruction materials.

A NOTE ON SOFTWARE: We do not own the software that created the the running programs, therfore we cannot publish this software. However when we commisioned the project, we ensured that the latest software was installed during commisioning.

Below you will find download links to the installed programs, it will download to a ZIP file to your PC. Please note, the programs below run on the version of software installed during commisioning of your system, it does not take into account any software updates or configurations that may have been carried out after commisioning.

Most Asked Questions (Click on the question to open the section)

❯ARE THERE ANY USER MANUALS OR TECHNICAL DOCUMENTS? (FAQ.HTML#COLLAPSEONE)

The following links will open in a new browser window, right click and select "save as" to save the document to your computer

QSC AXON C1 VOLUME CONTROLS (downloads/qsc/q_dn_axon_c1_user_manual.pdf)

QSC ACORE 110f AUDIO DSP (downloads/qsc/q_dn_core_110f_specs.pdf)

CRESTRON DM MD 16 x 16 VIDEO ROUTER (downloads/crestron/16x16.pdf)

CRESTRON AIR MEDIA FOR ANDROID (downloads/crestron/crestron_airmedia_for_android_2.0.0.3_release_notes.pdf)

CRESTRON AIR MEDIA FOR IOS (downloads/crestron/crestron_airmedia_for_ios_2.0.10_release_notes.pdf)

CRESTRON CP4 CONTROL PROCESSOR (downloads/crestron/ss_CP4.pdf)

DMPS 4K CLASSROOM CONTROL PROCESSOR (downloads/crestron/ss_dmps3-4k-250-c.pdf)

SOUNDCRAFT Si IMPACT (downloads/soundcraft/SiImpactUserManual_V1.6_screen.pdf)

SOUNDCRAFT SI IMPACT (downloads/soundcraft/SiImpactUserManual_v1.6_screen.pdf)

SOUNDCRAFT COMPACT STAGEBOX (downloads/soundcraft/BD10.947004-CSB-UG-V2.pdf)

SOUNDCRAFT COMPACT STAGEBOX FLYER (downloads/soundcraft/Soundcraft-CSB-Flyer-Web.pdf)

Epson PowerLite Projector USER GUIDE (CLASSROOMS) (downloads/epson/cpd50650.pdf)

Epson Declaration of Conformity (downloads/epson/cpd50650.pdf)

Epson Pro L1490U/L1490UNL/L1495U/ (MPR) (downloads/epson/cpd54335.pdf)

TASCAM CD USER GUIDE (downloads/tascam/c2l_cd-400u_om_vd.pdf)

TASCAM CD SPEC (downloads/tascam/CD-400U_E-Spec_OM_vB.pdf)

TASCAM RS232 PROTOCOL (downloads/tascam/rs-232c_protocol_cd400u_v1.20_e.pdf)

TASCAM SYSTEM DESIGN (downloads/tascam/tascam_system_design_guide_en.pdf)

DENON DVD USER GUIDE (downloads/denon/DN-500BDMKII-UserGuide-v1.5.pdf)

DENON DVD PROTOCOL GUIDE (downloads/denon/DN-500BD_MKII_Protocol_Guide_v1.1.pdf)

SHURE UA844SW USER GUIDE (downloads/shure/UA844SWBplus_guide_en-US.pdf)

DSHURE ULXD COMMAND STRINGS GUIDE (downloads/shure/ULXD_command-strings_en-US.pdf)

SHURE ULXD GUIDE (downloads/shure/ULXD_guide_en-US.pdf)

CLEARCOM MASTER STATION USER GUIDE (downloads/clearcom/Clear-Com_MS-702_Manual.pdf)

CLEARCOM DATA SHEET (downloads/clearcom/MS-702_MainStation_Datasheet.pdf)

WHERE IS THERE AN AS BUILT DRAWING SET? (FAQ.HTML#COLLAPSETWO)

Click this link to download an As Built Drawing Set (download/asbuilt/SingleLines.pdf)

IS THERE A DOWNLOADABLE TRAINING MANUAL OR MATERIALS? (FAQ.HTML#COLLAPSETHREE)

We try to create training manuals that are useful and consistant. Peoples learning experiences and environments change and are diffrent. While a training manual is useful, there is nothing that can compete with end user experience. We urge you to use both the manual and the online experience to create your own learning environment and to learn at your own pace.

Do not be afraid to make mistakes, do not be afraid to learn, it is far better to make those mistakes and to learn from those mistakes.

Download The Training Manual By Clicking This Link (downloads/training/cleveland.pdf)

How to connect the Soundcraft Mixer to the F.O.H. Location (downloads/soundcraft/1.pdf)

IN THE EVENT OF EQUIPMENT FAILURE AND REPLACEMENT, WHERE WOULD I FIND THE EQUIPMENT'S PROGRAM TO RE-INSTALL.?

(FAQ.HTML#COLLAPSEFOUR)

All software, firmware, running programs: Are listed below, we do not own the software that created the programs, therfore we cannot publish that software. However this software is available to professional Audio Visual Integrators, they can re-install and change the software as desired. Remenber, these programs were created at the time of commisioning, they may **NOT** be the most current versions.

CLASSROOMS CRESTRON CONTROL CODE (downloads/crestron/class-code.zip)

CLASSROOM CRESTRON TOUCH PANEL CODE (downloads/crestron/class-tp.zip)

MPR CRESTRON CONTROL CODE (downloads/crestron/mpr-code.zip)

MPR CRESTRON TOUCH PANEL CODE (downloads/crestron/mpr-tp.zip)

DMPS Classroom Firmware (downloads/crestronfirmware/dmps3-4k-3x0-c_dmps3-4k-2x0

DMPS Classroom Firmware (downloads/crestronfirmware/dmps3-4k-3x6-c_dmps3-4k-2x6-c_airmedia_autoupdate_1.3459.00105.puf)

CRESTRON DM MD 16 x 16 FIRMWARE (downloads/crestronfirmware/.puf)

CRESTRON CP4 CONTROL PROCESSOR FIRMWARE (downloads/crestronfirmware/.puf)

QSC DSP Code (downloads/qsc/dsp-code.zip)

SOUNDCRAFT MIXER SETTINGS (downloads/soundcraft/CLEVELAND HIGH SCHOOL 2.zip)

SOUNDCRAFT FIRMWARE V2 (downloads/soundcraft/SiImpact_v2.0_build_12.zip)

SOUNDCRAFT OFFLINE IMPACT V2 (downloads/soundcraft/Si-Offline-Impact-v2.0.12.zip)

SOUNDCRAFT MULTI-CHANNEL AUDIO DRIVER V3 (downloads/soundcraft/Soundcraft_Multi-channelUSBAudio_DriverSetup_v3.20.0.zip)

TASCAM CD FIRMWARE (downloads/tascam/cd-400u_fw_v127.zip)

QSC Named Controls (download/software/qsc/QSysNamedControls.docx)

❯HOW CAN I GET SUPPORT? (FAQ.HTML#COLLAPSEFIVE)

TEAMVIEWER: During the installation, we remotley programmed and installed software on your maintenance CPU using TeamViewer. We can continue to support this if the connection remains valid.

SUPPORT: Should you need to continue support, please contact ACS Sales Tel: 818-362-2200

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